

This information was provided by NASFAA News to schools on 08/31/2009:

Please note the statement that **schools** and **borrowers** will be able to view their assigned “put” loan servicer information via their NSLDS login. It also states *“Upon purchase of a FFEL Program Loan, both the prior FFEL loan holder and the Department correspond with an affected borrower. In our correspondence to the borrower, we will identify the servicer that will service the borrower’s loan and explain that the servicer will service the loan on our behalf. The correspondence will include both toll-free phone number and Web site information for the servicer.”*

School NSLDS Login: http://www.nsls.ed.gov/nsls_SA/

Borrower NSLDS Login: https://www.nsls.ed.gov/nsls_FAP/secure/logon.jsp

Loan Servicing Information - Transition to Additional Servicer Support Planned for September 2009

In June 2009, the Department announced the award of four additional servicer contracts. This announcement is the first in a series of announcements to explain the transition to additional servicer support, provide customer service contact information for our servicers, and inform the community of Federal Student Aid resources available to support the servicing-related needs of borrowers and schools. This announcement explains the transition to additional servicer support.

News Link:

<http://www.nasfaa.org/publications/2009/easervicer083109.html>